



Water Park Rules & Policies

www.silverlakefamily.com

Hours of Operation

The Water Park Hours are posted below and are subject to change without notice. Please contact us to verify that we are open before visiting. Silverlake Family Water Park may offer service outside of these posted Hours of Operation under certain circumstances.

Park open daily 11:00 am – 8:30 pm

Policies

1. To help us assure your child's safety, children ages 9 and under must be accompanied by an adult. Children 10 and up must have an adult on the Silverlake campus.
2. All persons entering the pool enclosure, including supervising adults, must be a current member of Silverlake "The Family Place".
3. People under the influence of alcohol or drugs will not be admitted.
4. In case of rash, skin disease, or open sores, a written statement from a physician will be required before admission is granted.
5. Management reserves the right to revise pool hours due to inclement weather. Refunds for any guest fees paid will not be given.
6. No smoking or vaping is allowed in the Water Park. Smoking or vaping is only allowed in designated areas outside the Water Park.
7. Guests must be off the pool deck and under the shelter during severe weather, we will have a minimum closure of 30 minutes for lightning.

Guest Policy

1. Guests must be accompanied by a member.
2. Guests under the age of 18 must be accompanied by an adult member (over 18).
3. The same guest is limited to 1 visit per 30 days.
4. \$15.00 Guest fee applied for all guests.
5. If member is bringing more than 2 guests at one time, it must be arranged with a membership representative prior to arriving at club 24 hours in advance.
6. Guests may be limited or not allowed on certain days.
7. No guests are permitted on weekends, Friday, Saturday, and Sunday.
8. Guests must complete the guest waiver form. The guest form can be found at www.silverlakewaiver.com

Parental Responsibility

There is no substitute for Parental or Guardian direct supervision of children. Please know where your children are at all times. Our attractions have an inherent element of risk involved. Parents or guardians are better to make assessment of that risk and control your children. Our lifeguard's jobs are to watch the water for a variety of issues and to react accordingly. You can assist us in our task of providing a safe environment for all guests if you can keep a close watch on all children in your group. If your child is a weak or non-swimmer, we **strongly suggest** that you have them wear a lifejacket at all times when they are in the water. We also recommend Silverlake's Swim Lesson program for children needing to learn to swim.

Please note: **Water wings are not permitted to be worn by children in the water at the water park, only U.S. Coast Guard Approved lifejackets may be worn.**

General Rules

1. Management reserves the right to change hours of operation or close attractions due to inclement weather or low attendance numbers.
2. There will be an adult swim every hour on the hour for 10 minutes. This time is for bathroom breaks to promote healthy swimming and to give our adults time to act like children while at the park.
3. To promote Health and wellness, Silverlake Outdoor Water Park is a smoke free area. No smoking or vaping is allowed inside the water park. Only permitted in designated areas outside of the Water Park.
4. Patrons should not loiter or play near land or water entries. This includes entrance gates, handicap access, entrances to the water, all ladders, stairs and rails.
5. Silverlake "The Family Place" is not responsible for loss of personal belongings.
6. Management reserves the right to review, change, and establish rules as deemed necessary.
7. No pets are allowed inside the Water Park.

Food/Cleanliness

1. Glass containers of any kind are not permitted in the facility.
2. Please keep all food and drink away from the pool edge, a minimum of 3 feet. No gum or sunflower seeds allowed in the park.
3. Food and beverages of any kind are not permitted in any of the pools.

Safety

1. No running.
2. Boisterousness, profanity and roughness is prohibited within pool facility. Overt displays of affection are not allowed within the pool facility.
3. Do not play, sit or stand on ropes.
4. Lifejackets are allowed in all areas of the pool, except for on the slides and off the diving boards.
5. No squirt or water guns are permitted. Only Big Squirt water toys are allowed.
6. Inner tubes provided for the slides and must remain in those areas ONLY.
7. Water wings are not permitted to be worn by children in the water at the water park, only U.S. Coast Guard Approved lifejackets may be worn.

Dress Code

1. Proper swimsuit attire must be worn at all times. No cut offs, thongs, t-shirts or other inappropriate swimsuits or attire will be permitted.
2. Due to Board of Health regulations t-shirts are not permitted, however, water shirts may be worn.
3. Paper or cloth diapers are prohibited in the pool. Swim diapers are available for purchase at the front desk. Diapers must be changed at the diaper changing stations in the locker rooms or restrooms.

Rules and Regulations

Changing Area

1. Please do not loiter or play near the changing area.
2. Silverlake "The Family Place" is not responsible for loss of personal belongings.

Main Water Slides

1. Must be at least 48 inches tall in order to go down the slides. Swimmers between 42 and 48 inches can use the slides upon completion of a swim test.
2. Goggles or swimwear with zippers, buckles, rivets or any other metal ornamentation will not be allowed on the slides. This includes the front and back sides of suits and lifejackets.
3. No jewelry of any kind is allowed on the slides.
4. Parental or adult supervision recommended. Parents are not allowed to stand at the bottom of the slide to catch their child. Child must be able to swim to steps. Non-swimmers will not be permitted to go down slides
5. No head-first sliding.
6. Do not use the slides while under the influence of alcohol or drugs.
7. Follow the instructions of the slide attendant or Lifeguard.
8. No running, standing, kneeling, rotating, tumbling, or stopping in the flume.
9. Only one person at a time. Forming "chains" is prohibited.
10. Keep both hands & feet inside the slide at all times.
11. No diving from the slide.
12. Leave the slide pool promptly after entering the discharge pool.
13. Slide lying on back, feet first only.
14. Recommend individual slide users to be less than 250 lbs in weight.
15. Pregnant women and individuals with back or heart conditions should not ride the slides.
16. Management reserves the right to close main water slides at any time during operation hours.

Water Works Slide

1. Swimwear with zippers, buckles, rivets or any other metal ornamentation will not be allowed on the slide.
2. No jewelry of any kind is allowed on the slide.
3. Slide is intended for small children only. Parental supervision required
4. Parents are allowed to stand at the bottom of the slide to catch their child.
5. Slide is for going down only, no climbing or stopping.
6. Slide in a forward seating position, feet first only. DO NOT slide head first.

7. When exiting the slide, immediately leave the landing area.

Lilly Pad Walk

1. Please enter and exit Lilly Pad Walk only at designated areas
2. Riders must be at least 42" tall to use.
3. One person per turn. No doubles on one walk area.
4. Riders must exit the water after falling off the Lilly Pad Walk.
5. No swimming or walking allowed in Fall Zone of Lilly Pad Walk.
6. No horseplay on floatable (pushing, rocking, hitting, etc)
7. No diving anywhere along Lilly Pad Walk.
8. No pulling or tugging on rope, cargo net or lily pads while waiting in line.
9. For your safety, swimming under water in lily pad area is not allowed.
10. No running across Lily Pads.

Diving Boards

1. Diving allowed from diving boards only.
2. One person on diving board at a time.
3. Multiple bouncing on diving board is prohibited.
4. No horseplay allowed.
5. Must dive or jump straight out from board.
6. Enter diving area only from diving board.
7. No inward or reverse dives off board and/or pool deck.
8. Do not go off board until person ahead is safely out of the area.
9. After going off the board, swim to the nearest ladder and exit immediately.
10. Do not hang on gutters in deep end.
11. Swimming under the board toward the back wall is not allowed unless going to the nearest ladder.
12. Goggles are not permitted while using the diving board.
13. When waiting your turn, stand at bottom of ladder, do not climb steps.
14. Parents may not catch children going off board.
15. Management reserves the right to close the diving boards at any time during operation hours.
16. No lifejackets are permitted to be worn when going off the diving boards.

Basketball Areas

1. No dunking.
2. No touching rim or net.
3. Players must be in the water to participate.
4. No rough play.
5. Management reserves the right to close the basketball area at any time during operation hours.

Baby and Toddler Area

There is no substitute for Parental or Guardian direct supervision of children. If your child is a weak or non-swimmer we strongly suggest you have them wear a lifejacket at all times when they are in the water. We also recommend Silverlake's Swim Lesson program for children needing to learn to swim.

1. This area is for children ages 5 and under only.
2. Each child must be accompanied by an adult.

3. Paper or cloth diapers are prohibited in the pool. Swim diapers are available for purchase at the concession stand. Diapers must be changed at the diaper changing stations in the locker rooms or restrooms.
4. Management reserves the right to close the baby pool at any time during operation hours.
5. Water wings are not permitted to be worn by children in the water, only U.S. Coast Guard Approved lifejackets may be worn.
6. Baby bungee can only be used by babies less than 1 year old.

Misc.

1. No standing on alligator or snake.
2. No children (under 18) are allowed in the designated adult area.
3. Rafts are only allowed in the adult area.

Have a fun and safe day at the
Silverlake Outdoor Water Park!