

An Update To Our Silverlake & Better Bodies Members (3/20/20):

Silverlake and Better Bodies have been, and continue, to work diligently to keep you updated on the effects of the government mandated closing of our facilities.

This is an unprecedented situation and one that is constantly evolving and changing on a day-by-day basis. At this point, no one has any idea of how long these closures will remain in effect.

We have received a lot of questions of how this closure is going to affect membership and dues. **Rest assured that we will not be charging dues or fees for any of the time that the clubs are mandated to be closed.**

In addition; after careful consideration and in conferring with other businesses, industry groups, and similar facilities, we will be implementing the following:

- **All memberships are being placed on hold effective March 17, 2020.**
- **Once the club does re-open, a credit will be applied to your account for the time we are closed during the month of March.**
- **Paid in Full memberships will have the “closed time” added to the end of their membership expiration date.**
- **Refunds will not be given, only account credits.**

To maintain the safety of the staff, staff will not be in club during the closure. We will not be accepting any cancellations or membership changes until the club re-opens.

We will keep you updated as more and more information becomes available. I can assure you that through this whole crisis, Silverlake and Better Bodies will do the right thing for our members. It is because of you that we strive to open our doors every day to bring health, wellness, community, and fun as we have done throughout our over 25 years of doing business. We look forward to serving you again soon. We hope that you and your families are safe and healthy during this difficult time.

Thank you for your patience and understanding.

The Team at Silverlake and Better Bodies

